



## The Secretary-General

Geneva, 5 November 2012

Mr N.K. Goyal  
Chairman Emeritus, TEMA & CTIA  
CMAI  
India

Dear Sir,

As a valued participant in ITU Telecom World 2012, we would like to take this opportunity to express our thanks for your important role and great support in making this event such a success.

ITU Telecom World 2012 was held from October 14 -18 in Dubai, hosted by the government of the United Arab Emirates. This year marked the first edition of the event to be held on an annual basis, and in accordance with the principle of geographic rotation. It focused on the current transformation of the ICT industry, shaped by new industry players, new technologies and emerging megatrends such as urbanization and the shift in the economic balance of power from West to East. This is a time of disruption in the industry, of challenges but also of tremendous opportunities.

We are very grateful for your contribution, for taking part in the forum and sharing your invaluable thoughts on the key issues of ICT today, which helped make ITU Telecom World 2012 so successful, and furthered the work of ITU in harnessing the power of ICTs to meet the challenges of global development and sustainable living.

We hope you enjoyed the fruitful conversations, debates and networking opportunities at the event. You can further explore the event content through our event highlights, executive interviews and session videos on demand on our event website at [world2012.itu.int](http://world2012.itu.int).

We look forward to welcoming you in Bangkok in October 2013, and wish you every success for the year ahead. We will be in touch shortly with more details on how you can be part of ITU Telecom World 2013!

Yours faithfully,

Dr Hamadoun I. Touré